



Optoma Europe Ltd
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WARRANTY RMA FORM

WHAT YOU NEED TO DO!

- Please ensure that all fields are completed using **BLOCK CAPITALS**. Or Completed on a computer.
- Once all fields are complete, please email the form back to your service contact, alternatively it can be sent to service@optoma.co.uk to apply for an RMA Number.

ONCE YOU HAVE YOUR RMA NUMBER

- Remove **ALL** accessories when returning units for **REPAIR**.
- Ensure **DOA / SWAP** units are shipped to us with the complete accessories.
- Pack your unit suitably for shipping. Optoma Europe cannot be held responsible for units damaged in transit as a result in insufficient packaging.
- State clearly the RMA number on the outside of package and any relevant shipping documents.

RMA number valid for 30 days from date of issue, after this time, please reapply

CUSTOMER DETAILS

CUSTOMER / COMPANY NAME		
CUSTOMER COLLECTION	DELIVERY ADDRESS	CONTACT DETAILS
Address:	Address:	Name:
		Telephone:
		Email:
Country:	Country:	Purchase Date:
Post Code:	Post Code:	Purchase From:

FAULT DETAILS

MODEL	SERIAL NUMBER
FAULT DESCRIPTION	

PLEASE TICK THE FOLLOWING BOX IF YOUR PROJECTOR IS CEILING MOUNTED

ADDITIONAL INFO